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## Guest Directory

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## Welcome to the Commodore Suites Hotel

Dear Guest,

Welcome to the Commodore Suites, an all-suit boutique hotel. That implements green practices. This directory presents information on the many services and unique attractions in our area, as well as detailed information on the amenities and services available at the Commodore Suites Hotel.

Please take a moment to browse through our guest directory. If you are looking for additional information or need any other services, please contact our friendly Guest Services Team at the front desk they would be happy to assist you.

We are pleased to have you as our guest. We hope your stay is enjoyable and relaxing. At the end of your stay please complete a comment card to help us maintain our high level of service.

Sincerely,

May-ling Chun

*General Manager*

And the entire cast of Commodore Suites

***"Drifting off in Comfort"***

Guest Directory The following A – Z information is provided for your convenience. Please contact reception should you have any queries

# A

## Accommodation Services

In addition to our daily services, our accommodation staff will be pleased to provide the following items on request for your additional comfort:

- Additional blankets
- Duvets
- Pillows
- Towels
- Adaptors
- Cots
- Iron & Ironing board
- Sewing Kits
- Shower Caps
- Face Cloths
- Extra Toiletries

## Air-Conditioning

Your room has climate control air-conditioning. The control panel is located next to your bed, or next to the television. Detailed instructions can be found in instructions section of in room compendiums.

## Airline Reservations

Domestic or International airline reservations and confirmations can be arranged through Reception.

## Airport Transfers

Hotel shuttle or taxi service can be arranged through Reception.

## Airport Departure Tax

Airport Departure tax stickers are no longer required for International travel from Princess Julianna International Airport. The air post fees are now included in your ticket.

# B

## Babysitting

A babysitting service can be arranged for you. Please advise the reception desk of your requirements 24 hours in advance.

## Banking

Please contact Receptionist for further information.

## Barbeque

### Lee's Road Side Grill

There are various restaurants along the strip that provide BBQ dishes. The top rated are within walking distance from Commodore Suites.

Lee's Road Side Grill is 3 minutes' walk from the Hotel across from Kim Sha Beach. They can be reached on telephone number 544-4233.

Located directly on Kim Sha beach is Captain D (road side shack) a wide variety of meat on the grill and great local food. Can be reached on telephone number 522-4957.

Welfare road #84, Colebay  
Telephone: 544-4233

### Beautician

For a little piece of heaven away from home please contact reception for information on Re>nTreatment Rooms where our expert therapists offer a wide range of treatments using Organic products.

### Biking

If you are interested in biking, we can have it arranged at tri Sport. Giving you an excuse to get out and get pedaling, learn new skills and enjoy this wonderful activity.

### Breakfast

Breakfast is walking distance as we have different varieties of restaurants in the Simpson Bay area. Top Carrot has its original menu for breakfast and lunch, also features an authentic juice bar. Vesna Taverna is very popular for their delicious French and American dining – and on Saturday night, authentic Greek dining along with other specials and our full regular menu – to a spectrum of customers from around the world and all walks of life. We're open for breakfast and lunch every day all year long, and for dinner most nights too

### Zee Best

Zee Best is a household name for vacationers and residents. Serving artisanal French Pastries freshly prepared in our bakery every morning, you will find as well, a great coffee selection, fresh juices, heavenly crêpes and everything you could imagine made with eggs from benedicts to omelets! Breakfast is served from 7:30 am to 2:00 pm.

### La Sucriere

La Sucriere has a wide selection of freshly baked pastries and breads will make your mouth water and your taste buds will be dancing for joy. Accessible by both land and by sea, the bakery makes it easy to pick up fresh goodness.

There is also a seating area out on the lagoon, allowing you to sit back and relax while you drink some of the best coffee on the island. Located on Welfare road

### Taste Factory

Hosting a family of three generations of Bread, Pastry Artisans, perpetuating its traditions and its collaboration with the Moulin Familial. The Taste Factory is ideal for business and family breakfast, lunch, or an anytime treat. With so much to choose, everyone will be all smiles! Located on Welfare road below Liberty Inn, Simpson Bay.

### Top Carrot

Top Carrot restaurant and gift shop, offers an original menu for breakfast and lunch, also features an authentic juice bar. Known for their vegan meals and fresh juices. Good for everyone as they don't only have vegan meals.



### Car Parking

The Hotel Car Park is situated to the front of the Hotel and is available free of charge to all guests. Parking is on a first come, first serve basis.

### Checkout

Checkout time is 10:00 AM. This time may be extended by prior arrangement by contacting reception, there is a day charge rate that may be applied.

### Cinema

Cinema timetable guide is available upon request.

## D

### **Dining**

Should you wish to make a reservation in our hotel or wish to make a dining reservation at a local restaurant, we will be happy to assist you.

### **Directions**

Contact our reception desk

### **Disabled Car Parking**

Disabled car parking spaces are available at the front of the hotel. Should you require any assistance please contact reception!

### **Doctor**

If you require a doctor or emergency service please contact reception and they will contact the Doctor on call immediately.

### **Dry Cleaning/Laundry Services**

Available upon request

## E

## F

### **Fax/Messages**

For faxing, photocopying and messaging services please contact reception and they will take care of all arrangements.

### **Fire Safety**

For your safety we would advise that you take note of your nearest fire exit on the floor plan located on the back of your bedroom door. Guest safety is our number one priority at all times.

### **Foreign Exchange**

Located across from commodore Suites, just a few minute walk, there is Scotia Bank where you can exchange money. Also located a few minutes away is the Hollywood Casino where exchanging money is possible.

### **Fresh Flowers**

Fresh Flowers are available on request. Please contact reception and they will take care of all arrangements.

## G

### **Gift Vouchers**

Gift vouchers for Commodore Suites Hotels are available for purchase at the reception desk.

## H

### **Hair Salons**

Carita- With strong work, talent and creativity they manage to revolutionize the universe of hair and styles.

### **Hairdryers**

Hair dryers are available in all guest bedrooms and are located in the drawer in the bathroom.

## I

### Ice

We do have an ice Machine located on the first floor in the Laundry facilities area.

### Internet Access

Complimentary Wireless Broadband Access is available throughout the hotel. Please contact reception if you require access.

## J

Jump Leads Should you experience any difficulty in starting your car, jump leads are available from the Porter on duty, who will be happy to help you.

## K

Keys Please ensure that your door is always locked securely on leaving your bedroom.

## L

### Lost Property

Any lost property found in the hotel is placed in storage. Please contact reception or housekeeping.

### Luggage

Should you require help with luggage please ask reception and they will arrange for a porter to assist you.

### Luggage Storage

Luggage storage is available at reception on check out.

## M

### Mail/Messages

Any mail or messages addressed to guests will be held at reception for collection at your convenience.

## N

### Newspapers

National newspapers are available at reception. International papers can be obtained for you if you pre-order them. For guests in our Executive Rooms your complimentary evening newspaper will be delivered to your room.

### Night Lights

A limited number of Night Lights are available on loan at Reception for families.

## O

### Overseas Telephone

## P

Postcards Forgotten to send that all important postcard, Commodore Suites Hotel postcards are available from the Reception desk.

## Q

### Queues

To avoid early morning queues at reception you may wish to settle your bill the night before at reception

## R

### Reservations

Should you wish to make a reservation in our hotel we will be happy to assist.

## S

### Smoking Policy

Smoking is not permitted within the Commodore Suites Hotel. The premises has opted for a non-smoking policy which applies to the public areas and ground floor facilities as well as the bedrooms.

Swimming Hats Should you forget to bring your own Swimming Hats, they are available for purchase in the Leisure Centre.

## T

### Taxis

Taxis can be booked at reception

### Television

Please consult the guide on your bedroom table. Timetables Should you require information on bus transport please contact reception. Tiny Towers Our Kiddies Club located on the First Floor, is available to all our younger guests over holiday periods. Please consult the brochure available at reception.

### Turn Down Service

Should you require turn down service, please advise reception by 5pm.

## U

Umbrellas Unfortunately, we cannot do anything about the weather, however umbrellas are available at reception, should you require one.

## V



### **Wake up Calls**

Should you require a wakeup call please ask receptionist!

### **Weekend Offers**

CS Hotels offer special rates on short breaks in all our hotels all year round. Please ask reception for details.

### **Welcome & Reward**

FBD Hotels welcomes and invites you to join our Welcome & Reward programme. By joining Welcome & Reward you will come to enjoy the benefits of being a member of one of the most satisfying hotel loyalty programmes in Ireland. For an application form and further details please contact reception.

### **Wheelchairs**

Should you require wheelchair assistance please contact our porter on duty who will be happy to assist you.



### **You**

No-one is more important to us than YOU. If there is anything we can do for you, please ask.



ZZZZZZZZ Sweet Dreams.